## **Autumn/Winter Newsletter**

## **Trowbridge Health Centre**

October 2025



# Welcome to our Autumn & Winter newsletter

Over the past three months, our surgery has been busier than ever, and we're sharing how we've been working hard to meet our patients needs as best we can. This edition also brings news of a valued partner retiring from the partnership, as well as the arrival of two new GPs and four registrars who have joined our team to support patient care.

You'll also find updates on our Patient Participation Group, which continues to play an important role in shaping our services, plus essential information about our upcoming flu and COVID vaccination programme to help keep you well this winter.

**Practice Manager** 

Jess Ackland

## We want to hear from you

Our Patient Participation Group (PPG) is relaunching, and we'd love to hear from you! The PPG gives patients the chance to share ideas and suggestions on how we can improve services at the health centre.

Your feedback is vital in helping us provide the best possible care. If you'd like to get involved or share your thoughts, please email ppgenquiries.thc@gmail.com.

In this newsletter you can expect:

Staff news

You & your health

Community news

Between July & September:

Our GPs offered 11,641 appointments\*

Our reception & prescription teams answered 35,396 phone calls

206 appointments were missed by patients not attending

\*Phone & face-to-face



#### Staff news

## Farewell and thank you to Dr Harry Bimbh



Photo of Dr Bimbh

After 27 years working at Adcroft Surgery and then Trowbridge Health Centre after the merger, we would like to inform you that Dr Bimbh is retiring from the partnership at the end of November. However, this is not a farewell. After a well deserved break he will return in Feburary 2026. He will continue his cardiology work and also general practice work.

On behalf of everyone at the practice and the wider community, we thank Dr Bimbh for his years of dedication and wish him a happy, healthy, and fulfilling break.

#### New to the team



Photo of Dr Kenney

We'd like to extend a very warm welcome to six new doctors who have joined the Health Centre. Dr's Harrison-Crane & Kenney have joined the Health Centre as salaried GP's.

Dr Kenney studied Biomedical Science at Liverpool John Moores University and then went abroad to study Medicine at Riga Stradins University. He did his GP training in Bath. He has a special interest in dermatology.

In his spare time he enjoys hiking and photography as well as playing padel with friends.

Dr Harrison-Crane studied at Bristol University for medical school then in Swindon for GP training. She has a special interest in end of life care and care of the elderly. She enjoys spending her weekends walking her dogs, bird watching or watching her husband play cricket.

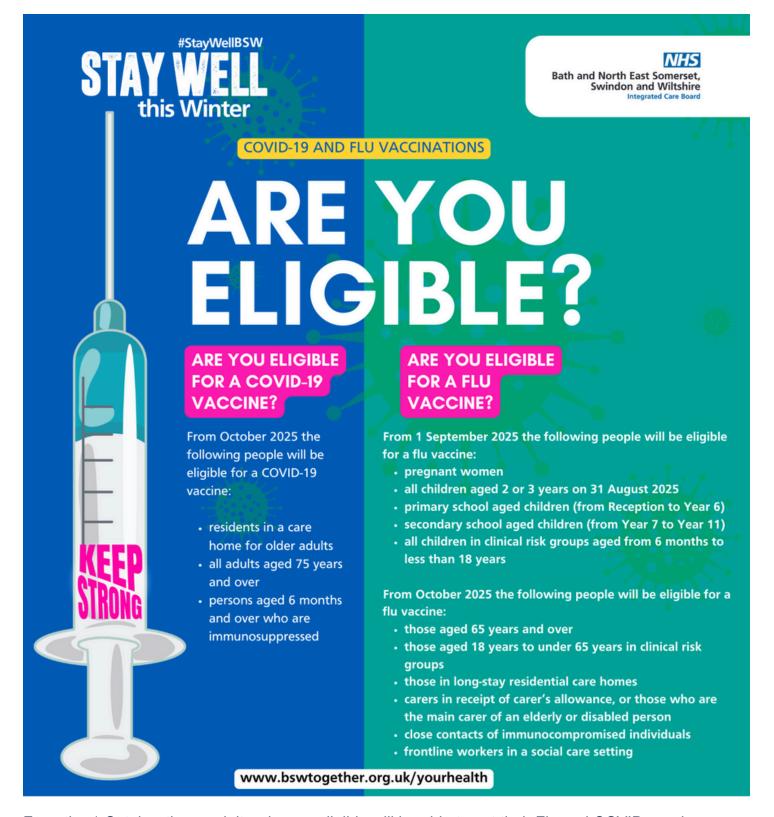
We have also had four GP Registrars join us, who are in various stages of their GP training. Registrars are fully qualified doctors who are now in the final stage of specialist GP training, fine-tuning their skills in family and general practice medicine.. They can diagnose, treat, refer, and manage your healthcare needs just like any other GP. They work independently but have direct access to senior GP trainers for complex cases.



Photo of Dr Harrison-Crane

## You and your health

## Stay well this winter



From the 1 October those adults who are eligible will be able to get their Flu and COVID vaccines.

Our clinics start in October and we'll contact patients to arrange appointments. If we have your mobile number, you'll get a text with a booking link. If you think you're eligible and haven't heard from us, please call us.

Be aware that the NHS has updated who is eligible for a COVID jab this year, so some people may no longer qualify. For the latest details, please visit the <u>NHS website</u>.

## **Community news**



## Could you be a volunteer driver?

Trowbridge and Area Community Link Scheme (TACLS) helps vulnerable adults and elderly residents who can't use public transport and have no other way to travel. Volunteer drivers take clients to GP surgeries, hospitals, and shopping — locally and to Bath, Bristol, and beyond.

Volunteer co-ordinators work from home answering calls, updating bookings, and matching drivers with clients. They also run a minibus taking over 80 people each week to day care and lunch clubs for vital social contact, activities, and a hot meal.

They urgently need more volunteers. Give as little or as much time as you like — even one hour a week matters:

- 1 hr = trip to a local surgery
- 3 hrs = minibus shift or RUH oncology visit
- 4 hrs = trip to Bristol for specialist care

If you'd like to help your community, call 07969 347042 — your time could change a life.



#### Pharmacy news

Make use of your pharmacy for coughs and colds this winter. Generally, over-the-counter medicines will help ease symptoms of common winter illnesses and many local pharmacies offer late, weekend and bank holidays opening hours.

Most minor conditions will clear up on their own, but if your illness does persist, visit your pharmacist again and they will be able to advise if a GP appointment is necessary. You can also now book a consultation with a community pharmacist through our eConsult service, which is available via our website (trowbridgehealthcentre.co.uk)

## **Memory cafe**

If you are living with dementia, or caring for someone living with dementia, why not pop along to our monthly Memory Cafe? No need to book, just turn up. We offer different activities each month.

Date: 2nd Tuesday of each month

• Time: 2.30pm - 4.00pm

Location: Florence Court, Rutland Crescent, Trowbridge, BA14 0FH

